

Health Overview and Scrutiny Panel: Monitoring Recommendations

Scrutiny Monitoring – 24th March 2016

Date	Title	Action proposed	Action Taken	Progress Status
28/01/16	Emergency Department Performance	1) That an update on the progress made by UHS in achieving the 95% Emergency Department target is provided at the 30 June 2016 Hosp meeting.	Agreed	
28/01/16	Update on Discharges from UHS	1) That an update on delayed transfers of care is provided at the 30 June 2016 Hosp meeting.	Agreed	
28/01/16	Adult Social Care: Key Performance Indicators	1) That demand and satisfaction data (if available) is reported with the KPI set when the final quarter performance is reported to the Panel.	Agreed. A new Adult Social Care Performance Board has recently been established and work is underway to incorporate demand and satisfaction data into an updated dashboard of key performance indicators. This supports the increased emphasis on "customer insight", which forms part of the council's new operating model.	
		2) That the finalised quarter 3 performance for KPI 10, Adult Safeguarding enquiries, is circulated to the Panel when available.	Data for the entire year 2015/16 will be audited and verified and will be reported to the Panel at the same time as the final quarter performance.	
		3) That Adult Social Care review the situation of individuals who have completed self-assessment forms but received information, or were signposted to alternative services, to identify satisfaction levels and whether their needs were met. (KPI 5 – 97% Q3).	A review is underway and the outcome will be reported to the Panel alongside the final quarter performance.	
28/01/16	Public Health Grant	1) That, recognising the importance of	A response to this recommendation will be	

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	Reductions	effective public health and the savings required from public health budgets, it is recommended that the Health and Wellbeing Board leads a fundamental review of public health in Southampton, in conjunction with the developing Health and Wellbeing Strategy, to identify how the considerable resources available across the city can be utilised to address the endemic health inequalities experienced across Southampton.	provided at the 24 March HOSP meeting when considering the Health and Wellbeing Strategy agenda item.	
28/01/16	Implementing a NICE Compliant Foot Care Pathway	1) That the implementation of a NICE compliant foot care pathway commences as soon as possible.	Plans progressing for launch of new pathway on 1 st April 2016. This includes the newly commissioned Multi-disciplinary Team (MDT) and Combined Foot Care Clinics at UHS and the implementation of the Community based Diabetes Foot Protection Team (DFPT).	
		2) That an update on the implementation of the foot care pathway is provided to the Panel in 12 months' time.	<p>Quarterly service review meetings will be established in 2016/17. Outcome from the service review meetings in year will inform the update to HOSP in January 2017.</p> <p>Outcomes to include:</p> <ul style="list-style-type: none"> • Number of attendances at MDT • Number of diabetes patients with foot ulcer seen with the DFPT • Patient stories • Admission data of diabetic foot as primary cause of admission. 	
		3) That, recognising the importance of prevention, information is provided to the Panel on the national and local plans / campaigns that are being delivered to raise awareness of diabetes and the	<ul style="list-style-type: none"> • Diabetes UK event for those patients at low risk on 22nd April 2016. This event is supported by the Podiatry Team and the community Diabetes Team. Places 	

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		health risks associated with it.	<p>for 75 attendees.</p> <ul style="list-style-type: none"> • Presentation on 11th May at the Residential and Nursing Home Forum – new pathway and education on good foot care • Diabetes Structured Education programme continues to be commissioned for all those newly diagnosed with Diabetes and includes information on foot care. • The Community Diabetes Team also provided professional education and run two stakeholder events each year including a work shop on foot care. • Podiatry service to work in year to engage with primary care and patient groups. • Media coverage in support of the new pathway will also help to raise awareness in the city on good foot care and prevention. 	
28/01/16	Update on “Getting the Balance Right in Community-Based Health Services”	1) That the Panel review the impact of the closure of Bitterne Walk-In Service at the 30 June 2016 meeting of the Panel. The report should include qualitative as well as quantitative information.	Agreed	
01/02/16	Mazars Report – Southern Health NHS Foundation Trust	1) That the full version of Appendix 3, Southern Health’s Action Plan for Mortality & SIRC Improvement, is circulated to the Panel and the meeting papers on the Council’s website are updated accordingly.	Completed on 2 nd February 2016.	Completed
		2) That the Panel are provided with a Southampton specific breakdown of the	Information to be circulated to the Panel before 24 th March HOSP meeting.	

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		key statistics highlighted within the Mazars report.		
		3) That the Panel are provided with an update on the 'Mental Health Matters' initiative at the 24 March 2016 Panel meeting.	Mental Health Matters is an agenda item for 24 th March HOSP meeting.	
		4) That, following discussion with the Chair, Southern Health NHS Foundation Trust updates the Panel on progress implementing the improvement plan and feedback from regulators, at an appropriate meeting of the HOSP. The update should include progress made with regards to the involvement of families and carers in investigations.	Agreed	